



ABOUT WV 811

ESTABLISHED IN 1980 BY THE WEST VIRGINIA LEGISLATURE

GOVERNED BY WEST VIRGINIA CODE #24-C-1-11:

To enhance the safety of the citizens of this state and to provide increased protection to underground facilities from damage due to excavation or demolition by providing for the operation of a one-call system for use by operators of underground facilities and by persons engaged in excavation or demolition in the vicinity of underground facilities.

How to contact us.

- ▶ Call 811 or 1-800-245-4848
- ▶ Online at www.wv811.com
- ▶ Free Service
- ▶ WV 811 DOES NOT MARK THE LINES.



Tickets

- ▶ Required by Law for ANY excavation and or demolition.
- ▶ 48 Hours to mark utilities.
- ▶ No more than 10 days excluding weekends and state and federal holidays, for ALL tickets, including Emergencies.










Types Of Tickets

- ▶ **Normal**- Used for properly planned work, no more than 10 business days and not digging before the 48 hours.
- ▶ **Non- Compliant**- Used when work must be completed within 48 hours but is not considered an emergency to WV 811 standards.
- ▶ **Dig up**- Used when excavator/homeowner has exposed a utility that was either marked or not marked but no damage has occurred to the facility.
- ▶ **Damage**- Used when an excavator/homeowner has damaged an underground facility whether it was marked or not. Damage does include cut lines, bent line, nick or groove in facility or the housing of the facility.
- ▶ **Bad locate**- Used when facility owners have not marked their lines correctly, visual indicators of buried lines that have not been marked.
- ▶ **Cancel**- Used when work has been cancelled, or work will be done at a later date more than 10 business days out.

Types Of Tickets

- ▶ **Update/remark**- Used when work is continuing past the 10 business days and need a new ticket, or paint/flags are destroyed through weather or excavation or traffic and need refreshed.
- ▶ **No response**- Used when 48 hours have passed since calling in the ticket and there are no marks or not all utilities have responded to the ticket.
- ▶ **Recall**- Used when there is updated information that needs to be added to the original ticket.
- ▶ **Survey Design**- Used when in the early stages of a larger project to know where utilities are located within the project.
- ▶ **Emergency**- Used when the circumstances fall in line with WV 811 definition of an emergency. Can dig immediately but takes full responsibility for any hit lines if digging before the 48hours. **THIS IS A 48-HOUR TICKET!!!**
 "Emergency" means:
 (1) A condition constituting a clear and present danger to life, health or property by reason of escaping toxic, corrosive or explosive product, oil or oil-gas or natural gas hydrocarbon product, exposed wires or other breaks or defects in an underground facility; or
 (2) A condition that requires immediate correction to assure the safety of the general public and operator personnel.

Information Needed


	TELL US ABOUT YOUR DIG PROJECT
	LOCATION BY CITY/COUNTY
	ADDRESS
	WHO IS THE WORK DONE FOR
	TYPE OF WORK OR DIG
	HOW LONG IS THE DIG
	SPECIAL MARKING INSTRUCTIONS

Process for Homeowners and Excavators

- ▶ White line proposed excavation area.
- ▶ Call 811 or click online to make a ticket no more than 10 days before digging and not before 48 hours.
- ▶ Wait a minimum of 48 hours, not including state and federal holidays or weekends for utilities to mark their lines with paint and flags.
- ▶ Make sure the utilities have marked their lines or received the clear to dig notification. (Positive Response)
- ▶ Safely Dig.



APWA Color Code

- | | | | |
|---------------|---|--|--|
| RED | Electric power lines, power conduits, lighting cables, and other energized wires, such as traffic signals | BLUE | Drinking / potable water |
| ORANGE | Telecommunication lines, fiber optic cables, alarm or signal lines, cable TV or conduits | PURPLE | Reclaimed Water, Irrigation and Slurry Lines |
| YELLOW | Natural gas, oil, steam, liquid petroleum, or other gaseous or flammable material | PINK | Temporary Survey Marking |
| GREEN | Sewers and Drain Lines |  | Proposed Excavation |



Best Practices WV 811/ Damage Prevention

Safer Digging

- ▶ Use of positive response- All operators of underground facilities shall notify the one call system that the operator has marked the approx. location of its underground facilities are required by this section or the operator has no underground facilities in the proposed excavation or demolition area.
- ▶ Each individual notification made by an operator to the one call system pursuant of the provisions of this section shall not exceed 2500 feet in length per ticket.

Safer Digging

- ▶ Each individual notification made by an operator to the one call system pursuant of the provisions of this section shall not be valid for more than 15 business days excluding Saturday and Sunday and any state or federal holidays. Provided that an operator may extend the life of the ticket in the one call system at least 48 hours before the ticket expires.
- ▶ After the one-call system receives notification from an excavator of a specific area where excavation or demolition will be performed, the one-call system shall notify the operator(s) of underground facilities, who shall do the following within 48 hours, excluding Saturdays, Sundays, and legal federal or state holidays (such 48 hour period beginning at 12:00 am of the day following receipt of the notification).

WV DAMAGE PREVENTION BOARD



ABOUT THE WVDPB

The West Virginia Underground Damage Prevention Board (WVDPB) is legislatively tasked with providing civil enforcement for violations of the Dig Law found in WV Code §24-C-1-11.

The WVDPB brings together stake holders in the underground facility management and construction industries to reduce damages to underground facilities by individuals who violate the West Virginia Dig Law.



DAMAGE PREVENTION BOARD

The WVDPB works to prevent damage to underground infrastructure and facilities through:

Developing a sense of shared responsibility for the protection of underground facilities

Supporting Research

Developing and conducting public awareness and education programs

Identifying and sharing knowledge and best practices to prevent damage to underground facilities

WHAT NOW!!!!

- You White lined your work area.
- You called your ticket in.
- You waited the required 48 hours.
- You checked positive response.
- You contacted 811 with a no response.

WHAT NOW!!!!



PENALTIES

Penalties:

- For the first violation a respondent must complete a training as determined by the WVDPB plus an administration fee
- A second violation within a 5-year period results in training as determined by the WVDPB, and a fine up to \$500 per incident plus admin. fee
- A third or subsequent violation occurring within a 5-year period, the violator shall pay a civil penalty in an amount set by the WVDPB, not to exceed \$2,500 per incident plus admin. fee
- If the WVDPB finds a violation to be the result of gross negligence or willful or wanton misconduct, the violator shall complete a specialized training and a fine of up to \$5,000 per incident plus administration fee.

What is an AVR?

Alleged Violation Report

Your course of action against those that do not follow the 811 law. Whether you are an excavator/contractor, utility owner, or homeowner. Everyone must follow the same rules and laws.

HOW DO I FILE AN AVR???



Section 1 Alleged Violation Report Form
 Please Note: Only one violation per form.

Your Information:

- * Your Name: _____
- * Your Company: _____
- * Your Street Address: _____
- Street Address Line 2: _____
- * City: _____ * State: - Select -
- * Postal / Zip Code: _____
- * Today's Date: _____
- * Your Phone Number: _____
- Email Address for Alleged Violator (if known): _____
- Mailing Address for Alleged Violator (if known):
- * Street Address: _____
- Street Address Line 2: _____

Locate Ticket Number (if known): _____

Is the underground facility owner a member of West Virginia 811?
 - Select -

Date of Alleged Violation (if known): _____ **Time of Alleged Violation (if known):** _____

*** Type of Alleged Violation**

- Excavating Without a One Call Locate Ticket
- Excavating Early
- Failure to Locate Underground Facility
- Did Not Locate Facility in Required Time
- Other

If Other is selected, please provide a description of the alleged violation

*** Did a damage occur as a result of this violation?**

- Yes
- No

*** Did a damage occur as a result of this violation?**

- Yes
- No

Utility Type

- Gas
- Electric
- CATV
- Phone
- Water
- Sewer
- Other

Location of Alleged Violation

- * Street Address: _____
- Street Address Line 2: _____
- * City: _____ * State: - Select -
- * Postal / Zip Code: _____ * County: - Select -

Please provide driving directions to the location

Please upload any photos and/or other documentary evidence



THANK YOU



Any questions please reach out to WV 811.

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