

WV811

CALL OR CLICK BEFORE YOU DIG 800-245-4848

WWW.WV811.COM



WV811 IS FOR:

PROTECTS ALL UTILITIES, HOMEOWNERS AND EXCAVATORS FROM HAZZARDS WHILE PLANNING TO EXCAVATE IN WEST VIRGINIA



PRIOR NOTIFICATION OF EXCAVATION:

REQUIRED BY LAW
TO ALLOW TIME FOR
LOCATING UNDERGROUND
FACILITIES AND
UTILITY LINES



FACE LEGAL ENFORCEMENT AND FINES

FOR THOSE WHO CHOOSE TO IGNORE THE DANGERS
BY DIGGING BLINDLY OR
FAIL TO FAMILIARIZE
THEMSELVES WITH DAMAGE
PREVENTION LAWS





WV811

ESTABLISHED IN 1980 BY THE WEST VIRGINIA LEGISLATURE GOVERNED BY

WEST VIRGINIA CODE #24-C-1-11:

To enhance the safety of the citizens of this state and to provide increased protection to underground facilities from damage due to excavation or demolition by providing for the operation of a one-call system for use by operators of underground facilities and by persons engaged in excavation or demolition in the vicinity of underground facilities.

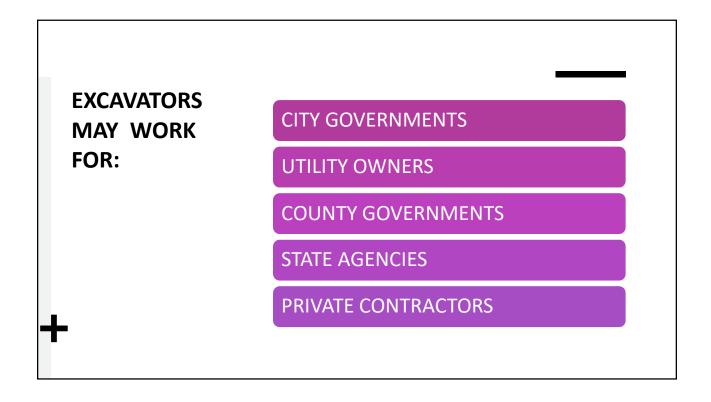
WHEN TO CALL WV811:

AT LEAST TWO
BUSINESS DAYS
(48 HOURS)
BEFORE EXCAVATION
AND/OR
DEMOLITION





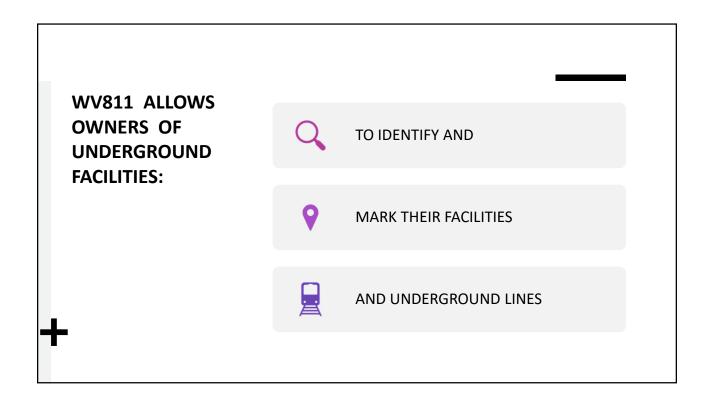
EXCAVATORS INCLUDE:	THOSE WHO BREAK THE
	EARTH OR SURFACE
	WITH NON-MECHANICAL
	OR POWERED EQUIPMENT
+	

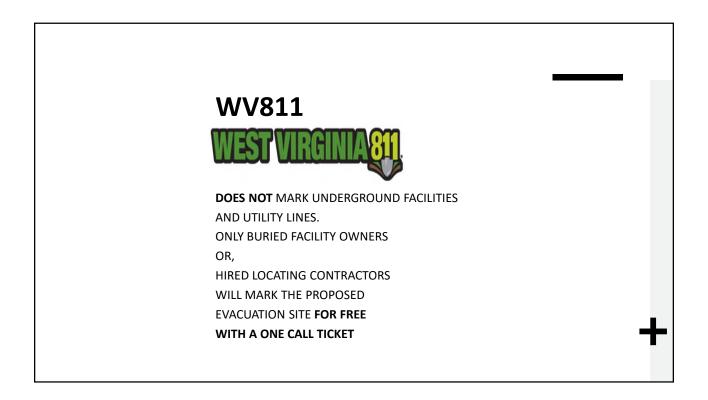


EXCAVATORS	
CAN ALSO	HOMEOWNERS
INCLUDE:	LANDSCAPING COMPANIES
	FENCE CONTRACTORS
	OWNERS OF UNDERGROUND LINES
_	DEMOLITION FIRMS

EXCAVATORS CAN:

- Log in to find, update and submit new tickets. Several ticket types are now available including the ability to report a digup.
- Would you like an **instant ticket number**?
- Looking for an easy way to manage your tickets? Contact us at TrainingWV@texas811.org.





PROPOSED EXCAVATION SITE:

MARKED AT **NO CHARGE**SO YOU CAN DIG SAFELY
WITH A TWO-DAY NOTICE





WHEN
CALLING
WV811,
BE
PREPARED
TO:

Calling
Location by city/county
Location by city/county

Who is the work done for

Yell us about your dig project
Location by city/county

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Who is the work done for

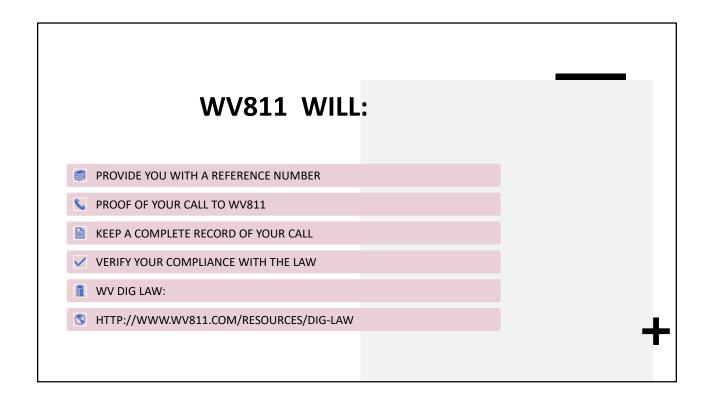
Yell us about your dig project
Location by city/county

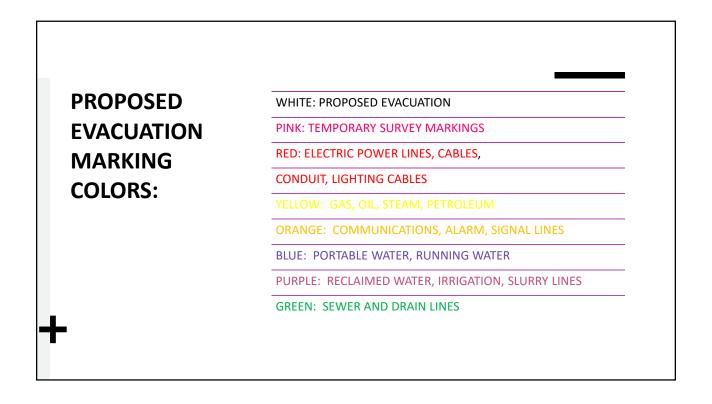
Who is the work done for

Yell us about your dig project

Location by city/county

Special Marking instructions





SUBMIT A REQUEST ONLINE BY:

CLICKING THE WV811 WEB PORTAL AT:

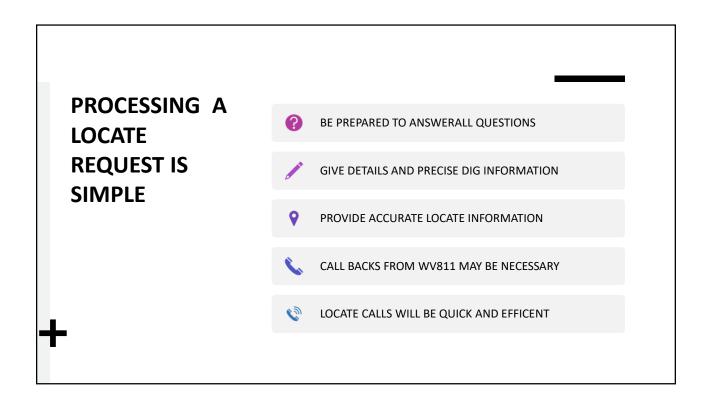
HTTPS://WVGC.TEXAS811.ORG/GEOCALL/PORTAL

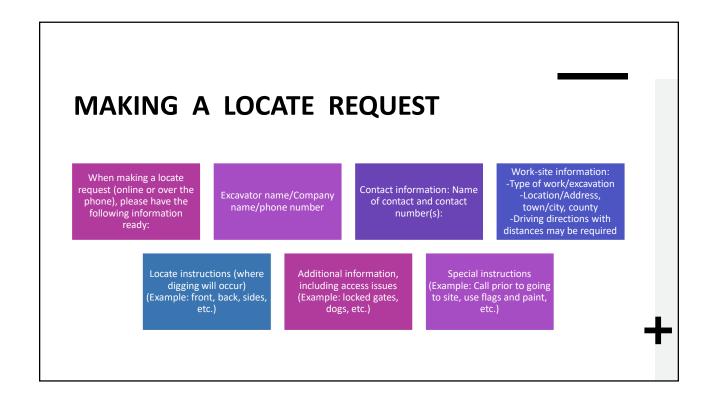
HOMEOWNERS ONLINE:

HTTPS://WVHOP.TEXAS811.ORG/

WV811 CALL CENTER

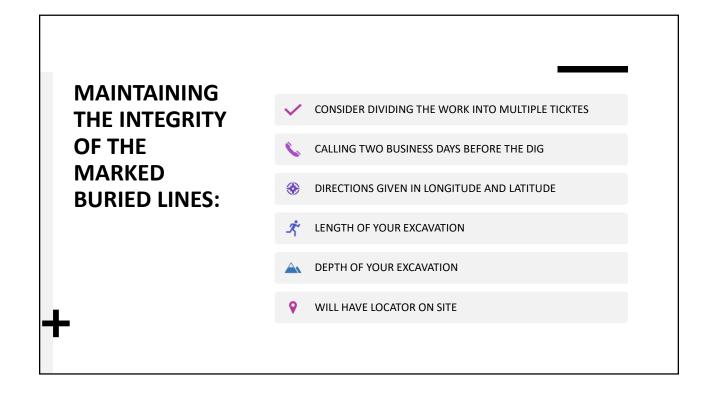
OPEN 24 HOURS A DAY/365 DAYS A YEAR
ALL CALLS ARE RECORDED
WILL ASK FOR SPECIFIC INFORMATION
INFORMATION ENTERED INTO A COMPUTER
ORDER OF QUESTIONS ARE PRESET
SPECIFIC REASON FOR EACH QUESTION





HAVE THE
FOLLOWING
INFORMATION
READY:

CALLERS NAME MAKING THE LOCATE REQUEST
YOUR TELEPHONE (AREA CODE) NUMBER
FAX NUMBER (IF NEEDED)
NEAREST INTERSECTION OR CROSS STREET
LONGITUDE AND LATITUDE
LENGTH, DIRECTION, AND DEPTH OF DIG
GIVEN IN FEET, YARDS, OR MILES



DIG SITE MARKED IN WHITE:

MARK WITH TEMPORARY MARKING PAINT (WHITE PAINT)

PROVIDE EXACT DIG LOCATION FOR WV811 MEMBERS

WILL BLASTING TAKE PLACE?





TYPE OF DIG WORK:

SPECIFIC PURPOSE OF THE EXCAVATION?

STREET, SIDEWALK, OR PRIVATE PROPERTY?

DIG IS BEING DONE FOR WHOM?

CUSTOMER NAME OR PROPERTY OWNER?

CONTACT NAME AND TELEPHONE NUMBER?

ALTERNATE CONTACT INFORMATION?

ADDITIONAL DIG REMARKS?

WV811 MEMBERS NOTIFIED?

IDENTIFICATION TICKET NUMBER PROVIDED?



WV811 WEB PORTAL

USED TO SUBMIT E-TICKETS

UPDATE YOUR OWN TICKET

RE-MARK TICKETS

CONDUCT A TICKET SEARCH

CONTACT: <u>REMOTEAPPS@TEXAS811.ORG</u>

WORKS WITH MOZILLA FIREFOX, GOOGLE CHROME, OR

MS INTERNET EXPLORER 8, 9, 10

WV811 MOBILE APPS FREE TO UPLOAD

WORKS DIRECTLY FROM A SMART PHONE OR TABLET

USED BY FACILITY OPERATORS, EXCAVATORS, HOMEOWNERS

SUBMIT, UPDATE, OR VIEW A DIG SITE MAP

CHECK THE TICKET STATUS

SUBMIT A POSITIVE RESPONSE

ACCESS WV811 NEWS AND INFORMATION

ACCESS WV811 STATE LAWS

MARKING PROPOSED EXCAVATION SITES

USE WHITE PAINT, FLAGS, STAKES

TO IDENTIFY EXCAVATION SITE

USE CONTINUOUS LINES, MARKING DOTS, RADIUS, ARC

MARK ALL FOUR CORNERS

DASHES OUTLINE THE EXCAVATION PROJECT

MARKS ARE 6" TO 12" IN LENGTH

MARKS ARE 1" IN WIDTH

MARKING PROPOSED EXCAVATION SITES

SPACE MARKS 4' TO 5' FEET APART MARKS ARE CLOSE ENOUGH TO BE SEEN BY LOCATORS

DOTS SHOULD BE 1" IN DIAMETER SINGLE STAKES INCLUDE THE RADIUS OF THE SITE

ALL STAKES HAVE TO BE WHITE

RADIUS OF SITE IN BLACK LETTERS

NOTE IS ATTACHED TO THE STAKE



When it comes to public safety, we try to provide our members and our communities with the information they need to keep everyone safe and happy.

Whether you are a homeowner and wanted to learn more about the color coding system, or an excavator wanting to connect with one of our members about the law.

If you don't find what you need, please contact us by phone or email. We are always looking to improve our resources.

Jerry Poage, WV811 Executive Director jerrypoage@wv811.com or 540-819-2093



REQUIRED TIME TO WAIT TO BEGIN EXCAVATING:

CALL OR CLICK TO WV811 NOT LESS THAN 48 HOURS (TWO DAYS)

NOTIFICATIONS SHALL NOT BE MADE MORE THAN 10 BUSINESS WORKING DAYS IN ADVANCE

DUE TO POSSIBLE DETERIORATION OF MARKINGS

FAILURE TO MARK RESULTS IN:

A MISDEMEANOR PENALTY OR

UP TO \$5,000 IN CIVIL FINES

TIME REQUIREMENTS EXCLUDE SATURDAYS, SUNDAYS, WV HOLIDAYS

LEGAL



WV 811 MEMBER BENEFITS



As a member of WV 811 you will be notified when an excavation is taking place near your underground utilities/facilities.

This will allow you to mark the location of your underground utilities/facilities prior to the excavation taking place so as to prevent damages to your lines.

WV811 BENEFITS TO THE PUBLIC



When it comes to public safety, we try to provide our members and our communities with the information they need to keep everyone safe and happy.

Whether you are a homeowner and wanted to learn more about the color coding system, or an excavator wanting to connect with one of our members about the law.

If you don't find what you need, please contact us by phone or email. We are always looking to improve our resources.

WV DAMAGE PREVENTION BOARD (DPB)



DAMAGE PREVENTION BOARD

The West Virginia Underground Damage Prevention Board (WVDPB) is legislatively tasked with providing civil enforcement for violations of the Dig Law found in WV Code §24-C-1-11.

The WVDPB brings together stake holders in the underground facility management and construction industries to reduce damages to underground facilities by individuals who violate the West Virginia Dig Law.



DAMAGE PREVENTION BOARD



The WVDPB works to prevent damage to underground infrastructure and facilities through:

- Developing a sense of shared responsibility for the protection of underground facilities
- Supporting Research
- Developing and conducting public awareness and educations programs
- Identifying and sharing knowledge and best practices to prevent damage to underground facilities



VIOLATIONS AND PENALTIES

Enforceable Violations:

- Excavating without a one call locate ticket.
- Excavating before 48 hours or all effective parties respond to the locate request.
- Failure to locate an underground facility.
- Failure to locate an underground facility in the required time, unless a good faith agreement between the parties existed and others.

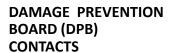


VIOLATIONS AND PENALTIES

Penalties:

- For the first violation a respondent must complete a training as determined by the WVDPB plus an administration fee
- A second violation within a 5-year period results in training as determined by the WVDBP, and a fine up to \$500 per incident plus admin. fee
- A third of subsequent violation occurring within a 5-year period, the violator shall par a civil penalty in an amount set by the WVDPB, not to exceed \$2,500 per incident plus admin. fee
- If the WVDPB finds a violation to be the result of gross negligence or willful or wanton misconduct, the violator shall complete a specialized training and a fine of up to \$5,000 per incident plus administration fee.





ROGER SOCKMAN

DAMAGE PREVENTION BOARD

- rogersockman@wv811.com
- wvdamageprevention@gmail.com
- 206 Berkeley Street, Charleston, WV 25302
- 239-810-4372 CELL
- 304-345-3959 OFFICE



Download The West Virginia811 App! https://wv811.com/

The West Virginia 811 mobile app offers fast and easy access to many resources for facility operators, excavators and homeowners directly from a smartphone.

Submit, update or view a dig site map of a Locate Request and check the status or submit a Positive Response.

Access information about West Virginia 811 news and events and the West Virginia State Laws.

BUT WE CANNOT DO THIS WITHOUT YOU!

TO CONTACT US:

- WHAT IS THE #1 QUESTION WE GET ASKED?
- ANSWER: "WHAT'S YOUR PHONE NUMBER?"
- Note: It's WV811
- WV 811
 Call 811 or 1-800-245-4848

 206 Berkley Street
 Charleston, WV 25302
- Jerry Poage
 Executive Director
 jerrypoage@wv811.com
- 540-819-2093 Cell
- Roger Sockman
 Assistant Executive Director
 Rogersockman@wv811.com
 239-810-43872 Cell

WV811 QUESTIONS

HOW MANY DAYS OR HOURS DO YOU HAVE TO WAIT

BEFORE DIGGING AFTER THE

811 TICKET HAS BEEN CALLED IN?

WV811 QUESTIONS

HOW MUCH DOES IT COST THE EXCAVATOR TO CALL IN A WV811 TICKET?

WV811 QUESTIONS

HOW MANY DAYS DOES A UTILITY OR OPERATOR/OWNER
HAVE TO HAVE THEIR BURIED LINES
OR FACILITIES MARKED BY A LOCATOR?

WV811 QUESTIONS

WHAT PAGE IN THE WV811 EXCAVATOR MANUAL
CAN YOU FIND THE COLOR CODES
FOR MARKING YOUR BURIED LINES?